



ETHERFAX EPIC INTEGRATION:

Enabling Digital and Direct Document Delivery Within Healthcare

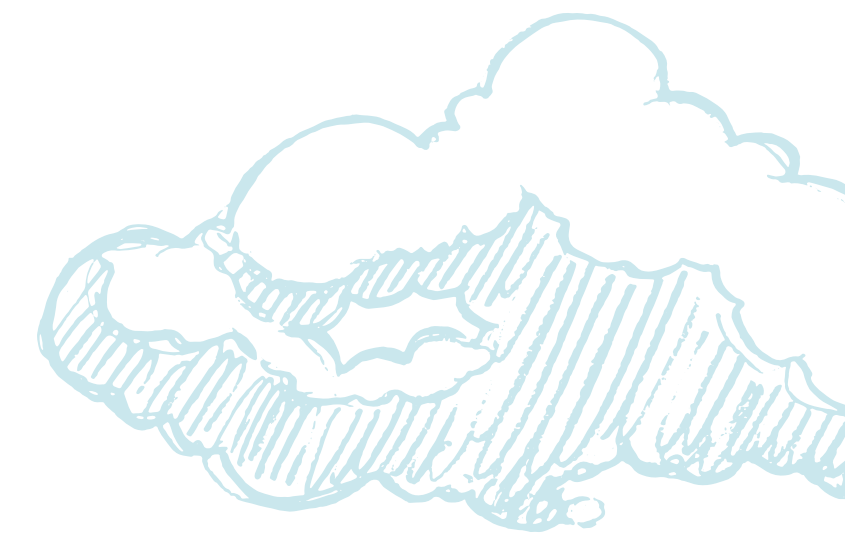
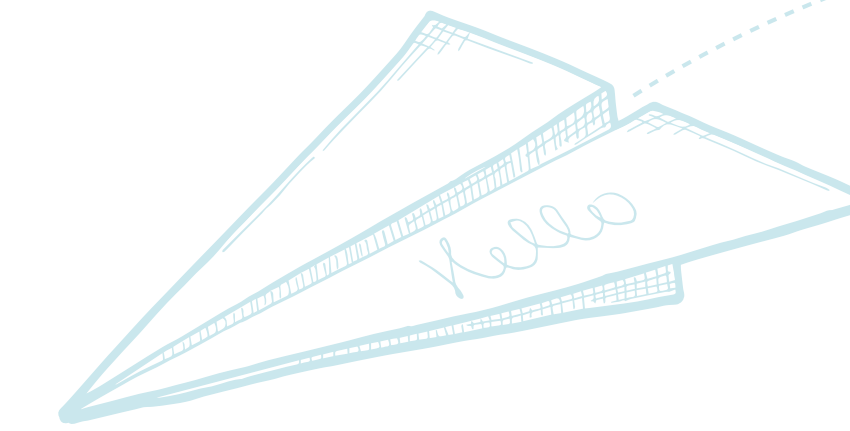


Novaris

ETHERFAX[®]
CONNECTED. SIMPLIFIED. INNOVATIVE.

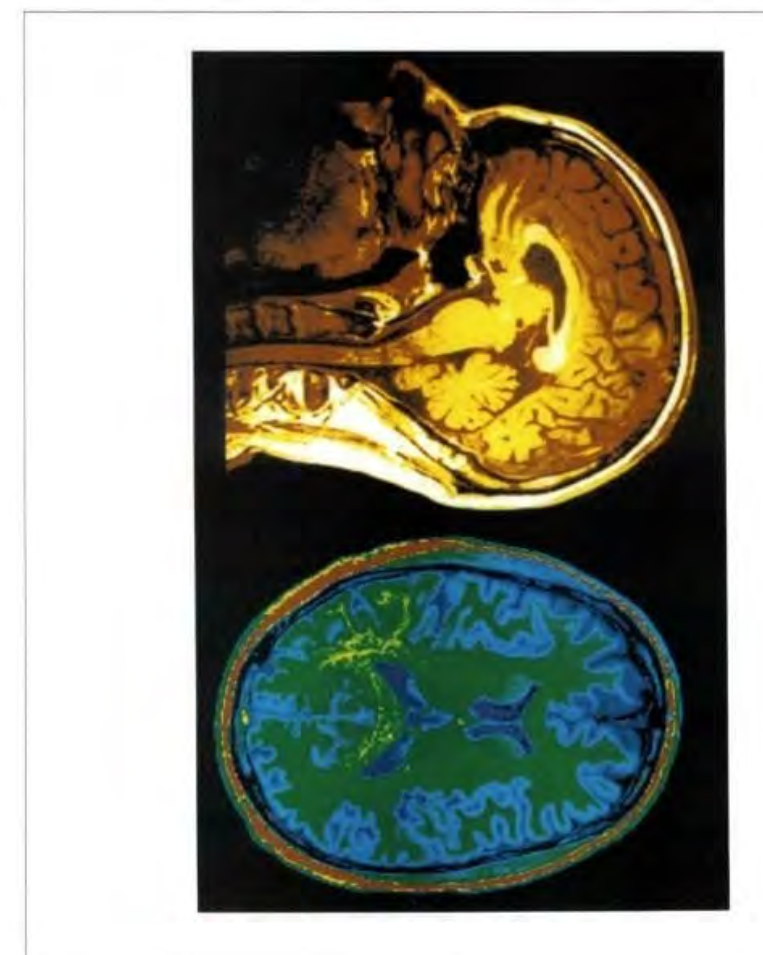


etherFAX's [DirectFax™](#) solution allows Epic users to send patient healthcare records directly from Epic Print Services (EPS). High resolution, color documents are delivered digitally to recipients within seconds and with near-diagnostic image quality to help doctors and patients decide on the best care and treatment options.



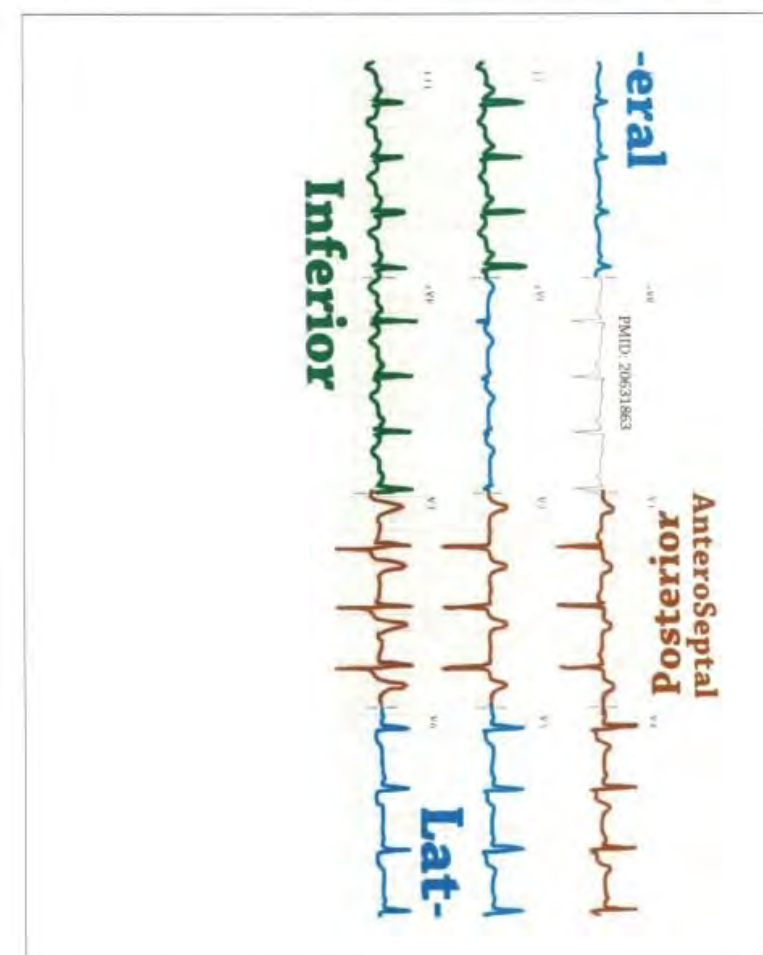
Transmission Log

Date	Time	Type	Job #	Length	Speed	Fax Name/Number	Pgs	Status
2018-02-08	17:37	SCAN	00011	0:01	*88M*	7325263585	1	OK -- DENX 3P39



Transmission Log

Date	Time	Type	Job #	Length	Speed	Fax Name/Number	Pgs	Status
2018-02-08	17:33	SCAN	00009	0:01	*88M*	7325263585	1	OK -- DENX 3P39

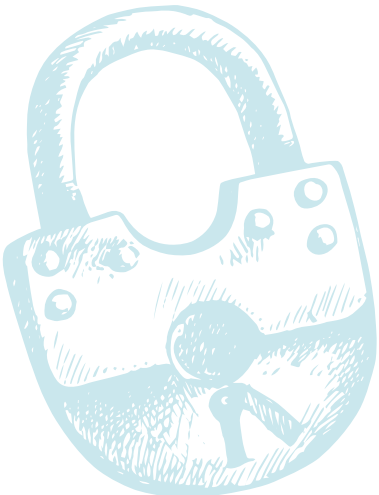


About etherFAX

Founded in 2009, [etherFAX](#) offers a secure document delivery platform and suite of applications widely used across a broad range of industries to digitize workflows and optimize business processes. As a digital cloud fax solution, etherFAX utilizes the Internet to manage all fax communications and eliminates the need for fax boards, media gateways and other antiquated telephony infrastructure. Fully supporting every major fax server, EMR/EHR, and fax-enabled application, etherFAX represents the largest and fastest fax transmission network worldwide.

How it Works

Through the integration, Epic users can leverage the [etherFAX Secure Exchange Network \(SEN\)](#) to securely transport critical healthcare and business information via Epic Print Services without having to change a single workflow. The etherFAX Secure Exchange Network (SEN) is the world's largest fax network, leveraging hybrid cloud technology to provide 100 percent secure communications. DirectFax via etherFAX SEN enables organizations to send and receive protected health information (PHI) from applications and devices with ultra-fast transmission speeds, guaranteed delivery, and advanced encryption.



Guaranteed Security

etherFAX is the most trusted digital fax solution within healthcare. Recognized by [KLAS Research](#) as a top-rated performer, etherFAX received the highest level of validation in the KLAS Digital Fax

2019 Report. For guaranteed [security and data protection](#), etherFAX is HITRUST CSF certified as well as PCI DSS Level 1 and SOC 2 compliant. Multiple defense-in-depth strategies have been implemented into etherFAX's patented technology including two-factor authentication and end-to-end encryption to ensure that patient data and business-critical information remain secure at all times.

Certifications

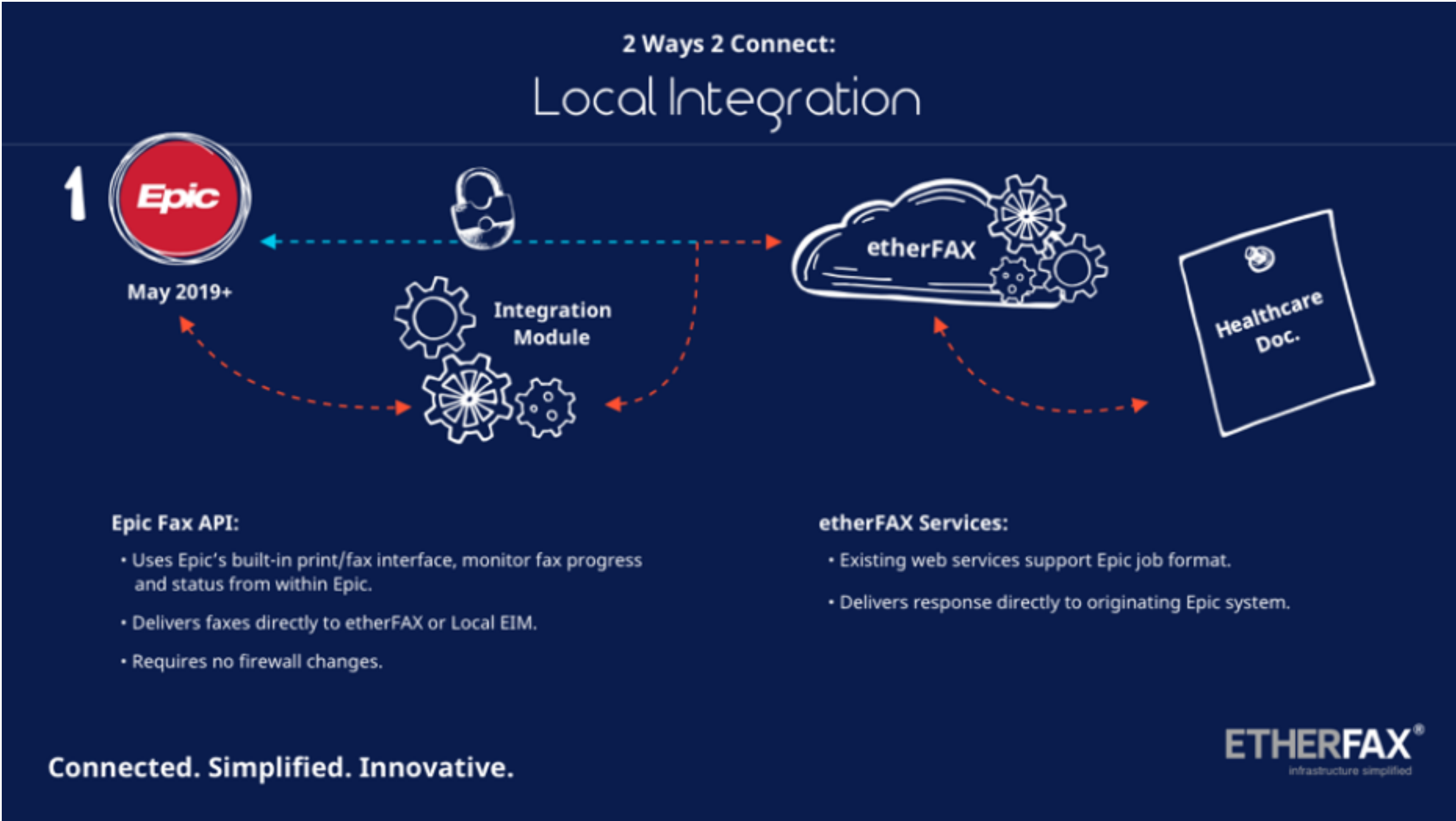
The image displays five certification logos on a dark blue background. From top-left to bottom-right: 1. PCI DSS COMPLIANT logo with a green checkmark and the text 'The Payment Card Industry Data Security Standard Service Provider Level 1'. 2. GDPR COMPLIANT logo with a shield icon and the text 'GDPR Certified'. 3. HITRUST CSF Certified logo with the text 'HITRUST CSF Certified'. 4. KLAS logo with the text 'Among the vendors analyzed in The KLAS Digital Fax 2019 Report, etherFAX achieved the highest level of validation and is the top-rated performer.' 5. HIPAA COMPLIANCE logo with a caduceus icon and the text 'Health Insurance Portability and Accountability Act'. At the bottom left of the block is the slogan 'Connected. Simplified. Innovative.' and at the bottom right is the 'ETHERFAX' logo with the tagline 'infrastructure simplified'.

App Integrations

etherFAX also allows organizations to send and receive high-resolution documents from third-party messaging platforms including [Slack, Teams, Microsoft Fax, and mobile applications](#). Organizations can securely exchange faxes and PHI documents on Android and iOS mobile phones with superior image quality via etherFAX SEN.

Superior Uptime and Business Continuity

etherFAX's cloud-based secure document delivery platform manages peak overflow fax operations and eliminates busy signals associated with traditional telephony infrastructure, enabling business continuity for healthcare organizations across the country. etherFAX SEN features built-in redundancy and eliminates the need for phone lines, fax boards, and servers. As an infrastructure-as-a-service platform, [etherFAX Disaster Recovery \(DR\)](#) can be easily configured to provide immediate failover of fax communications and ensure uptime even when existing telephony equipment fails (such as fax boards, PRI lines, servers, and applications).

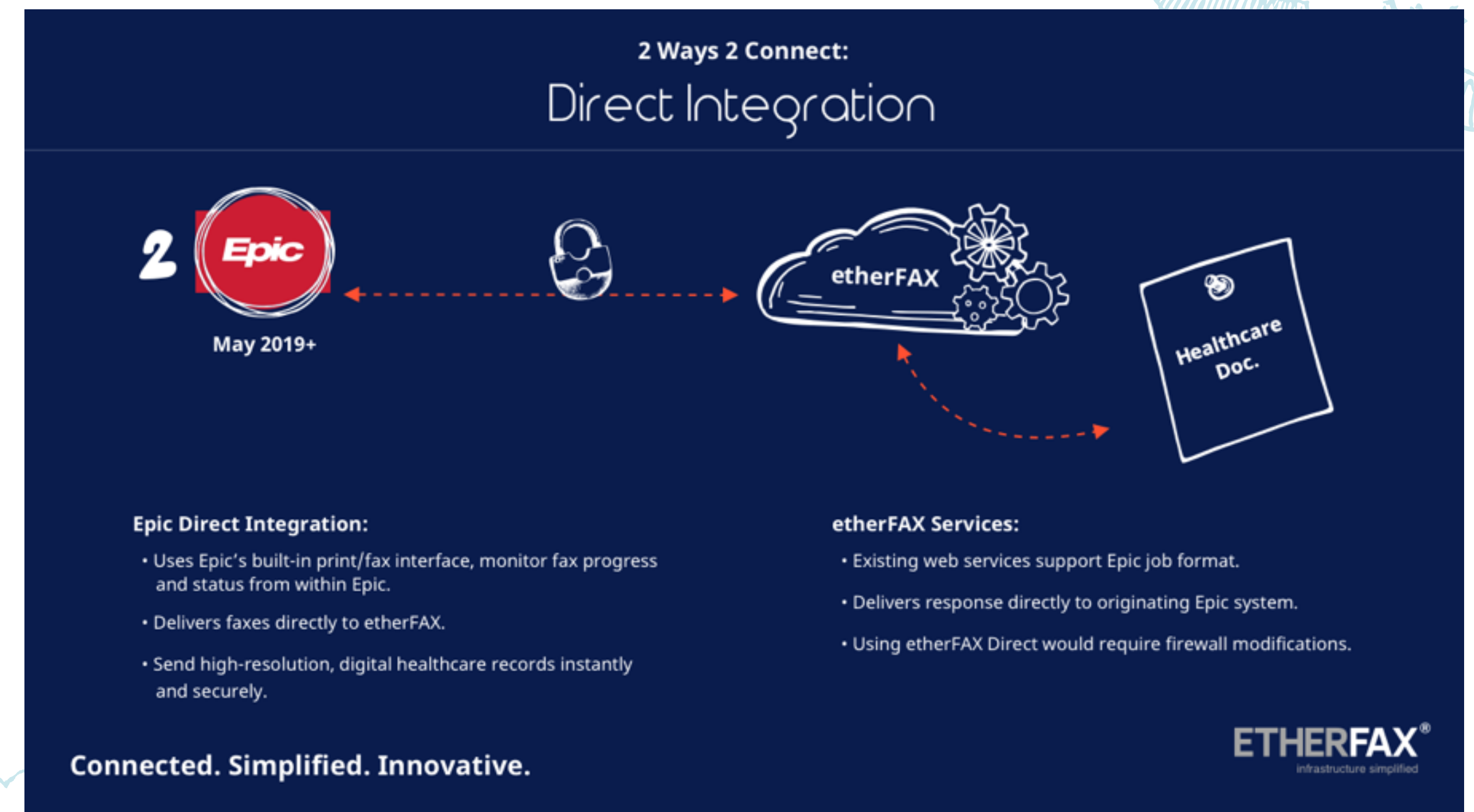


24/7 Customer and Technical Support

etherFAX has several support teams located throughout North America that are available 24/7 to answer any questions. The support team maintains full control over any unforeseen complications and provides real-time updates on [etherFAX's status page](#).

Highlights:

- ✓ Supports digital and traditional fax systems
- ✓ Uses Epic's built-in print/fax interface
- ✓ Monitor fax progress and status from within EPIC
- ✓ Cover page included
- ✓ Color, high-resolution documents
- ✓ HITRUST CSF Certified
- ✓ PCI DSS Level 1 Certified
- ✓ KLAS-Digital Fax 2019 — Top Rated Performer
- ✓ No fax server or fax infrastructure required



Epic users can learn more about etherFAX through the [Epic App Orchard](#).



Ready to replace fax with etherFAX? Contact us to get started.



(866) 885-5606



sales@novaris.com

www.novaris.com
support@novaris.com
sales@novaris.com
866-885-5606

Novaris

ETHERFAX[®]
CONNECTED. SIMPLIFIED. INNOVATIVE.